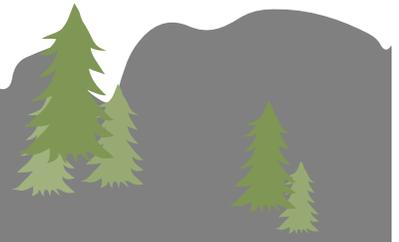


# Timbers

AT ISLAND PARK VILLAGE RESORT



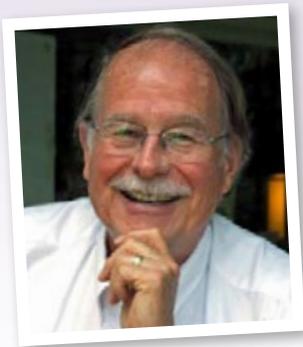
2018

Owner's Journal Volume 1

## MISSION STATEMENT

*"The Timber Condominium Owners Association provides quality service and recreational experience for its members and their guests in a safe, ethical and environmentally friendly manner."*

## President's Message



Today is the first day of Spring 2018 as I jot down some thoughts about our resort. The first thing that comes to my mind is the fact that we are half way through our fiscal year and just six months ago I was sharing my thoughts verbally with those of you at our 2017 annual meeting. Time sure does fly by fast.

The news everyone is anxiously waiting is what is the status of our new clubhouse. We broke ground late last summer, poured the foundation, laid the underground piping and electrical cabling, and laid the concrete slab before we were shut down for winter. This was our goal to give us a reasonable chance of completing the clubhouse in 2018. See the attached photographs.

During the winter, our General Contractor and Project Manager have been challenged as we go about placing contracts for materials and installation. This has not been easy with the current robust economy and the demand for materials and subcontractors making it hard to find suppliers and crafts—let alone within our budget constraints. And to add to this challenge, we are caught up with geopolitics as the recent Washington discussion



of tariffs has impacted our costs we will be paying for some materials. But progress has been made and we are collectively optimistic to have materials and workers lined up to start working when the snow melts in May.

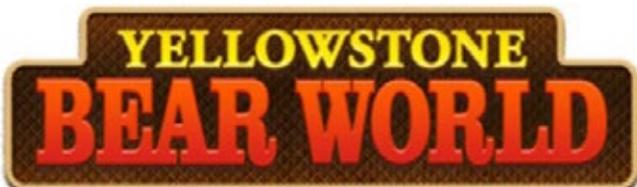
This paragraph I am now writing and with the message it contains is the most important as we move forward. Your board members all have grey hair...at least what is left of our hair. This upcoming summer we, as always, seek nominations for board of directors.

It is time the younger generation steps up to the plate to get younger blood into the organization. Please seriously consider running for the board. Call me if you have questions regarding what is expected of a board member and the time commitments. I will say this: Being a board member can be fun, but some effort is required. However, the future of our resort rests in the younger owners becoming engaged with this beautiful resort we call Timbers.



Good night from Idaho Falls, Idaho.

**Mike TenEyck, President**  
**Timbers Board of Directors**



Timbers at Island Park and Yellowstone Bear World are teaming up to make your Greater Yellowstone area vacation even better. Guests and Owners can receive 15% off admission. For more information please call 208-558-7502.

## STAFF SPOTLIGHT

We are so very fortunate to have a wonderful team of employees. Everyone on the team goes above and beyond to make our resort the best. Management has selected two employees to spotlight in this spring edition.

Gary Sherard has been employed with us twice. The first time he was with us for 15 yrs. He left to pursue another



career. He returned in 2016. You can find Gary helping housekeeping. He moves all of the dirty linens, checks on rooms for broken items in need of repair, and lends a hand where ever he is needed. His favorite food is Chicken Fried Steak. He enjoys Rocky Road Ice Cream and hopes to one day travel to his dream destination Hawaii. He says that the best part of his job is "getting to work with different people."

Preston Young works in our Building Maintenance department. He has been employed with us since 2016. You can find him installing a water heater, painting a room, or taking care of the resort grounds. He enjoys Fly Fishing, Chocolate Cookie Dough Ice Cream,



and hopes to one day travel to Ireland. He says his favorite thing about working at Timbers is "he gets to fix things."

## Happy Guest Comments

"All was great!" – *Guest of an Owner*

"We were able to borrow sleds which made our stay even more special. We plan to return next year!" – *Exchange Guest*

"Great Place, Thanks" – *Rental Guest*

"We love to come here. Such beautiful scenery. Kitchen upgrade & new carpet are lovely!"  
– *Exchange Guest*

## Manager's Message

### A message from the General Manager

I did it! I survived my first Island Park Winter. I am so happy to be a part of this wonderful resort. I met many of you at our Annual meeting in September. For those of you I did not meet let me introduce myself.

My name is Angela Illum, I prefer Angie. I was born and raised in Ogden UT. I have been married to my wonderful husband for 25 years and we have two wonderful children a son, 23 and a daughter 20. We also have 4 furry children. A Boston Terrier (Bean) a Chihuahua (Lucy) and two adorable cats (Floki and Tibba).

I made the move to Island Park at the end of July. It is my honor and pleasure to be your new General Manager. I have 15 years of working in the hospitality resort industry. 25 years in the customer service business. Our resort has so many wonderful attributes and such great potential. My goal for our resort is to make it a place you want to come and make lasting memories with your children, their children and so on.

My transition from a resort in UT was made easy by the wonderful and welcoming staff we have. If you do not know our staff you should get to know them, they all have a vital role in running and maintaining your resort.

We have been working on getting our units up to date and have purchased new queen mattresses for the units that needed them. We are also in the process of replacing all the outer doors to each unit. This should increase the security as well as give our units a little face lift. We are working on getting some other items such as roofs, kitchen remodels and new decks and staircases completed as well.

Of course, the biggest project we are working on is the new club house. Our maintenance team is preparing, and we are training on the proper care and maintenance of our new swimming pool. This will be a wonderful addition to our resort.

In the upcoming months, you will see that we will be adding some family fun activities to our schedule. One of our activities that we started this February was our Snowman Fest. I am confident that this event will grow and be enjoyed by all. Snowman Fest was held and will continue to be held the weekend before President's Day. This fun event included building a snowman and using colored water to paint and design things in the snow. We had 12 children participate. T-shirts and goody bags were given to all who participated. We are looking to do more fun events like this. If you have ideas of other activities please let me know.

I would enjoy meeting you all when you are here. Please stop by and say hi, voice your concerns or opinions and ideas, my door is always open.

Regards,

**Angela Illum, General Manager**  
**Timbers Resort**



## Maintenance Week

Dear Members,

Guess what?? It's that time of the year again for our spring maintenance. As always, we need every able body we can muster. See below for the list of projects that will be done. As always, we may uncover additional jobs as we proceed. Hoping the weather co-operates, we should have a good time. I have been involved with this project since 1993. I thoroughly enjoy it, I have met some very interesting members and people that do not own a unit but come along with owners and donate their time and talents on our behalf. I have had the honor of serving on the Timbers Board since its inception and I can say in all honesty this program saves the members a lot of money. The more people that show up the more work gets done. Please clear your schedule to make the time to come up to the resort and join in. Thank you all for your support. The dates chosen are May 4th -11th.

Call the resort for your room reservations. 208-558-7502.

Earl Cluff  
Timbers Board

Maintenance items that will need to get worked on:

- Mattress exchange-replace old mattresses with new
- Playground- level and roto-till, replace wood shavings, add hot wheels track
- Horseshoe Pits- replace old wood stops, bring in new sand
- Paint-Stairs and railing on unit 70
- Rebuild rear decks on 1-5 units
- Prepare for summer-put out BBQ grills, Patio Chairs, clean pavilion decks
- Resort clean-up-trash spruce up flower beds
- Clean inside pods
- Clean light fixtures
- Unit inventory
- Wash and dry all bed spreads
- Add new light fixture in laundry area

If you have the following supplies please bring them along: Shovels, rakes, Garden gloves and a rototiller.

## Resort Reminders

**Parking:** With the addition of the club house we have lost some of our trailer parking. Craig has worked hard. In the Fall, he cut a new parking area for all of your trailer needs. The new parking area is located just behind the 146 building. We have started to issue parking and trailer passes. Please help us out by making sure that your parking pass is placed on your dash board and that it is visible at all times.

**Pets:** We also want to remind everyone that we are a NO PET resort. Please for the safety and comfort of your pet as well as our owners and guests, we ask that you leave them at home. Service animals that perform a necessary life function (ADA compliant) are not considered pets. As a service animal owner, you will be

asked to sign a waiver upon check-in. You must keep your service animal with you always, they must be kept on a leash and should not and cannot be left unattended.

**Check-in Time:** We have had many owners and guests ask us about an early check-in. We are unable currently to accommodate this request. Check-in is 4pm. Please plan accordingly. Also, when checking in, if you arrive earlier than the 4pm check-in time and you are hauling a trailer (snowmobile/ATV) you will be asked to park in the county parking area until 4pm. This request is so that we have adequate time to clear and remove snow and other obstacles that may impede parking or your ability to get to your unit.



### *Tell Us Your Story!*

We'd love to hear from you. Will you share your comments and vacation photos with us? Please send your story along with your fun and pretty (high-res) vacation shots to:

Trading Places International  
c/o DRO Admin  
25510 Commercentre Drive, Suite #100  
Lake Forest, CA 92630

Or email: [droadmin@tradingplaces.com](mailto:droadmin@tradingplaces.com)

## YELLOWSTONE INFORMATION

Please find a schedule of road openings for the park below.

*Conditions permitting, roads will open at 8:00 am on the following dates:*

- April 20: West Entrance to Madison, Mammoth to Old Faithful, Norris to Canyon.
- May 4: East Entrance to Lake (Sylvan Pass), Canyon Junction to Lake.
- May 11: South Entrance to West Thumb, Lake to West Thumb, West Thumb to Old
- Faithful (Craig Pass), Tower Junction to Tower Fall.
- May 25: Tower Fall to Canyon Junction (Dunraven Pass)
- May 25: Beartooth Highway

Write to board members c/o TPI at the above address.



Front Desk: 208-558-7502  
Resort Fax: 208-558-7450  
E-mail: [ipvr@tradingplaces.com](mailto:ipvr@tradingplaces.com)  
Website: [www.timbersatlandpark.com](http://www.timbersatlandpark.com)

The Timbers at Island Park Village Resort disclaims any responsibility for claims made or the performance of goods and services advertised in this newsletter.

## OWNER SERVICES

888-290-2740 ext. 1 | [ownerservices@tradingplaces.com](mailto:ownerservices@tradingplaces.com)

- Book use time / Bank your week (TPI, RCI, II)
- Book bonus time
- Inquire about your contract
- Learn booking rules
- Pay maintenance fees

### Important Maintenance Fee Information

Regular association dues are billed annually and are due and payable per your ABC policy. A statement is mailed to you as a courtesy; non-receipt of a statement does not relieve you of your financial obligation.

Pay Online at [www.timbersatlandpark.com/pay](http://www.timbersatlandpark.com/pay)

**Questions about your Maintenance Fees or Assessment Billings?** Call the Accounting Department at 888-290-2740 ext. 7 or e-mail [billings@tradingplaces.com](mailto:billings@tradingplaces.com)

## EXCHANGE

888-290-2740 ext. 3 | [exchange@tradingplaces.com](mailto:exchange@tradingplaces.com)

- Competitive exchange fees & great destinations
- ONLINE exchange option 24/7

[www.tradingplaces.com/EXCHANGE](http://www.tradingplaces.com/EXCHANGE)

## TRAVEL & CRUISE

888-290-2740 ext. 6 | [travel@tradingplaces.com](mailto:travel@tradingplaces.com)

- Air, car, hotel, cruise, and vacation packages

[www.tradingplaces.com/TRAVEL](http://www.tradingplaces.com/TRAVEL) CST # 1008862-10

## RENTAL

888-290-2740 ext. 4 | [rentals@tradingplaces.com](mailto:rentals@tradingplaces.com)

- List your IPVR unit for rent
- Rent additional nights at IPVR, or other TPI resorts

[www.tradingplaces.com/CONDOCONNECT](http://www.tradingplaces.com/CONDOCONNECT)

- Up to 70% off last-minute vacation rentals

[www.tradingplaces.com/HOTDEALS](http://www.tradingplaces.com/HOTDEALS)

- Great weekly rates... Plan ahead!

[www.tradingplaces.com/SUITEDEALS](http://www.tradingplaces.com/SUITEDEALS)

## PROPERTY MANAGEMENT

As your management company, Trading Places is dedicated to making your property the best it can be. Please feel free to contact us at any time.

## A Message from your Owner Services Team...

We want to remind you that 2018/2019 owner use time reservation requests are currently being accepted and we don't want you to lose out on your opportunity to utilize your week(s). Below are a few tips to help you get the most out of your Timbers condominium timeshare. If you are a float week owner, you can call Owner Services to reserve your owner use week in the same unit size and season you own, based on availability, 12 months in advance to the day. Space books up fast! For best availability within the unit size and season you own, you are encouraged to book as early as possible.

**Blue/Swing season owners** - Please call ASAP as the majority of your 2018 weeks are only available from the end of October 2017 through April 2018. Once those weeks pass, there is a chance there will not be a week available for you to secure for your 2018 owner use time.

If you have any questions, please feel free to contact the Owner Services department at 888-290-2740 ext. 1 or e-mail [ownerservices@tradingplaces.com](mailto:ownerservices@tradingplaces.com). You may also visit: [www.timbersatlandpark.com/reservationrequest](http://www.timbersatlandpark.com/reservationrequest) to make a 2018/2019 reservation request.

We look forward to hearing from you soon!

*Your Vacation Specialists in the Owner Services Department*