



David Brandt
Island Park Village Resort (#0027)
DAVIDB@TRADINGPLACES.COM

Dear David:

Congratulations! **Island Park Village Resort** has earned the **RCI Silver Crown Resort®** designation for 2014! RCI® presents this award to **Island Park Village Resort** in recognition of its outstanding resort facilities and services. RCI commends you and your staff for your strong commitment to quality and service. RCI has selected **Island Park Village Resort** to receive this award based on a 12-month compilation of exchange guest assessments, which include resort quality, service delivery, and overall vacation experience.

At RCI, we value our affiliation with you. The RCI Resort Recognition Program demonstrates our commitment to strengthening that affiliation in order to help meet and exceed the vacation expectations of your owners and RCI subscribing members. We're proud of your accomplishment, and to help you spread the word of your success, in December we will send you a press release template so you can promote your designation to your local media.

Again, congratulations to you and your entire staff from all of us at RCI, and thank you for sharing our ongoing commitment to customer satisfaction.

Best wishes for continued success!

Sincerely,

A handwritten signature in cursive script that reads "Gordon Gurnik". The ink is a light grey or blue color.

Gordon Gurnik
President, RCI